National Transportation Safety Board NTSB ID: MIA98FA091 Aircraft Registration Number: N840FE FACTUAL REPORT Most Critical Injury: Fatal Occurrence Date: 03/05/1998 AVIATION Occurrence Type: Accident Investigated By: NTSB Location/Time Nearest City/Place State Zip Code Local Time Time Zone 0520 CLARKSVILLE ΤN 37040 CST Distance From Landing Facility: Direction From Airport: Airport Proximity: Off Airport/Airstrip Aircraft Information Summary Aircraft Manufacturer Model/Series Type of Aircraft Cessna 208B Airplane Sightseeing Flight: No Air Medical Transport Flight: No

Narrative

Brief narrative statement of facts, conditions and circumstances pertinent to the accident/incident:

HISTORY OF FLIGHT

On March 5, 1998, about 0520 central standard time, a Cessna 208B, N840FE, registered to Federal Express Inc., and operated by Baron Aviation Services, Inc., as flight SM8315 (call sign Show Me), was destroyed after impact with the ground, near Clarksville, Tennessee. The commercial-rated pilot was fatally injured. Instrument meteorological conditions (IMC) prevailed in the vicinity, and an IFR (instrument flight rules) flight plan had been filed. The scheduled domestic cargo flight from Memphis, Tennessee, to Bowling Green, Kentucky, was being conducted in accordance with Title 14 CFR Part 135. The flight had departed Memphis, at 0413.

The pilot of SM8315 was in radio contact with air traffic controllers at the FAA Memphis Air Route Traffic Control Center (ARTCC) and was level at an altitude of about 9,000 feet, on the Nashville VOR 315-degree radial, about 25 nautical miles, when radio and radar contact was lost. Witnesses in the area reported hearing the sound of the crash and the wreckage was located a short time later. The crash site was located on the Nashville VOR 315-degree radial about 35 nautical miles, or about 5 miles southeast of Clarksville.

The last radio communication with the pilot of SM8315 was at 0447, when he checked in on frequency with the Memphis ARTCC, and reported at 9,000 feet. About 0520, radar contact was lost. At 0521, the controller attempted to re-establish radio contact with the pilot, and said he had lost his transponder. No response from the pilot was received, and no further radar contacts were made. The airplane impacted in rough terrain, at a steep angle of impact.

Two other company pilots flying in the same vicinity at the time of the accident said they were at 7,000 feet msl (SM8314), and 5,000 feet msl (SM8316). They said they were in and out of the clouds. The pilot of SM8314 indicated that the outside air temperature (OAT) at 7,000 feet was between 0 degrees C (32F) and -1 degree C (30F). The pilot of SM8316 indicated that the OAT at 5,000 feet was between 3 degrees C (37F) and 5 degree C (41F). The other two company pilots also said they had radio contact with the pilot of SM8315 about 5 minutes before the accident. They said he sounded fine and did not say anything about any problems. A third company pilot flying about 100 miles behind SM8315, said he was at 9,000 feet and had picked up some ice crystals. The third pilot landed at Nashville, about 50 miles south of the crash site.

Radar data showing the flight's ground speed indicated that at 0512, the ground speed was 158 knots (182 mph). The ground speed then decreased to 153 (176 mph), 143 (165 mph), 138 (159 mph), and 132 (152 mph), until at 0519:40, when the ground speed of the flight was 125 knots (144 mph). After the radar readout at 0519:40, the next radar hit was "coast," no information, and then the flight disappeared from the radar scope. The sweep of the radar scope was 12-second intervals. During the change in ground speed the airplane's heading and altitude did not change.

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The NTSB Office of Research and Engineering's Radar Data Study revealed that radar trajectory studies indicated the flight was cruising at about 9,200 feet msl (mean sea level) altitude and at roughly 135 knots (156 mph) calibrated airspeed (KCAS) en route from Memphis to Bowling Green. According to the NTSB Radar Data Study, calculated flight parameters indicated the airplane "...experienced a slow reduction of airspeed in the final 8 minutes of flight at altitude, and then abruptly exhibited a sharp nose down pitch attitude with a rapid increase in airspeed."

Radar plots showed that SM8315, "...maintained a steady altitude at 9,400 feet-msl, at an airspeed of close to 135 knots, and flying on heading 040 [degrees]. About 10 minutes before the upset...the aircraft's airspeed began to slightly reduce to close [to] 125 knots [144 mph] as the pitch angle and flight path remained steady. Five minutes before radar contact was lost, [the] airspeed began to further reduce at an increased rate, with a corresponding increase in angle of attack. About the time of the increased reduction in airspeed, pitch angle began to slowly increase also. When radar contact was lost, the calculated airspeed had reduced to less then 102 knots [118 mph], and calculated body angle of attack [AOA] had increased to 8.8 degrees. A large reduction in pitch angle, angle of attack, and flight path angle as the airspeed increases after peak AOA was reached." (See the NTSB Radar Data Study an attachment to this report.)

A witness, who had an aviation background, was located at his home about 1 mile south of the crash site. He told investigators he heard an aircraft directly above his house "at approximately 200 feet, having engine trouble. " He described the sound from the airplane as like the sound of a "pilot changing the prop setting [pitch angle]." He then heard the airplane crash.

The accident occurred during the hours of darkness approximately 36 degrees, 28 minutes north, and 087 degrees, 13 minutes west.

PERSONNEL INFORMATION

Information on the pilot is contained in this report on page 3, under First Pilot Information. The pilot had been employed by Baron Aviation Services Inc., for 7 1/2 years, with a date of hire of August 13, 1990. The company reported it was common practice for their pilots to fly the same route, and the majority of this pilot's time with the company was flying the same route as the accident flight. The duty time of the pilot on the day before the accident, March 4, 1998, was 7 hours 51 minutes. On the day of the accident, March 5, 1998, the pilot had a duty time of 6 hours 23 minutes. The pilot had a total flight time in this make and model airplane of 5,198 hours. His last check ride before the accident was February 26, 1998.

AIRCRAFT INFORMATION

At the time of the accident the total time on the airframe was 4,078.5 hours. The maximum gross weight was 8,750 pounds. The airplane was equipped with leading edge deicing boots on the wings, elevators, struts, and had a cargo pod deicing capability. Lights were installed to illuminate the leading edge of the wings, to aid the pilot in detecting ice on the leading edges of the wings during night operations. The airplane was not equipped with an ice detection device.

METEOROLOGICAL INFORMATION

Meteorological information is contained in this report on page 3, under Weather Information. A preliminary weather study for the accident area showed that at 9,000 feet the temperature was minus 4 degrees C (24.8 F), and the tops of the clouds were from 10,000 to 11,000 feet. There was also an AIRMET (Airman's Meteorological Information) issued that covered the area around the crash site that called for icing conditions.

The following AIRMET was found in the wreckage; "AIRMET ICE...Tennessee, Mississippi, Alabama...FROM TRI TO CHA TO 50W ATL TO GWO TO DYR TO TRI, LGT OCNL MOD RIME ICGIC BTN 060 160.

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CONDS OVR NRN MS /WRN TENN, SPRDG TO RMNDR AREA BY 09Z...CONS CONTG BTD 09Z THUR 15Z."

[From Bristol/Johnson/Kingsport, Tennessee, to Chattanooga, Tennessee, to 50 miles west of Atlanta, Georgia, to Greenwood, Mississippi, to Dyersburg, Tennessee, to Bristol/Johnson/Kingsport, Tennessee, light occasional moderate rime icing between 6,000 feet msl and 16,000 feet msl. Conditions over northern Mississippi/ western Tennessee, spreading to the remainder of the area by 0900 UTC (0300)...conditions continuing beyond 0900 UTC thru 1500 UTC (0900).] A map trace of this AIRMET, showed that it included the flight path area, times and altitudes associated with the flight of SM8315.

The pilot of SM8314 said that his flight conditions at 7,000 were, "...IMC [instrument meteorological conditions] with an outside air temperature of 0 degrees C (32F) to -1 degree C (30 F), but no ice was forming on my airplane at any time."

At the request of the NTSB investigator-in-charge (IIC), additional questions in reference to the flight condition were asked of the pilot of SM8314, May 1998, by a Federal Express, Aircraft Safety Investigator. He was asked, "...did [he] take any anti-ice precaution? He answered: "Yes, he turned on the pitot-static heat and was watching for ice build up on the wings via ice detector light mounted in the left wing leading edge-to-fuselage fairing." The second question the Federal Express, Aircraft Safety Investigator asked the pilot, "...[if he was] aware of the AIRMET for ice in Tennessee, Mississippi, Alabama, covering portions of his route from Memphis to Bowling Green?" He answered, "...yes, he obtained the same weather information as the mishap pilot [SM8315], that particular AIRMET was included in the weather briefing and he was aware of it."

Upper air wind data was obtained for Nashville, Tennessee, at 0600, on March 5, 1998, located about 41 nautical miles southeast of Clarksville, and was chosen for its proximity to the crash site. The data obtained shows the height in meters mean sea level (meters times 3.2808 equals feet), temperature, dew point, wind direction (degrees true), wind speed (meters per second), level (pressure millibars). The following was determined for altitudes between 2,134 meters [7,001 feet msl] and 3,009.5 meters [9,874 feet msl]. (See the NTSB Radar Data Study attached to this report.)

Altitude 2,134 meters [7,001 feet], the temperature was -1.5 degrees C [about 28 degrees F], dew point -2 degrees C [about 28 degrees F], wind direction 280 degrees, wind speed 7.2 meters per second, pressure 781.5 millibars.

Altitude 2,439 meters [8,002 feet], the temperature was -3 degrees C [about 27 degrees F], dew point -3.5 degrees C [about 27 degrees F], wind direction 290 degrees, wind speed 7.7 meters per second, pressure 752.2 millibars.

- Altitude 2,743 meters [8,999 feet], the temperature was -4.4 degrees C [about 25 degrees F], dew point -5 degrees C [about 23 degrees F], wind direction 295 degrees, wind speed 11.3 meters per second, pressure 724.1 millibars.
- Altitude 2,765.8 meters [9,074 feet], the temperature was -4.5 degrees C [about 24 degrees F], dew point -5.1 degrees C [about 23 degrees F], wind direction 295.4 degrees, wind speed 11.5 meters per second, pressure 722 millibars.
- Altitude 3,009.5 meters [9,874 feet], the temperature was -5.1 degrees C [about 23 degrees F], dew point -18.1 degrees C [about 0 degrees F], wind direction 300 degrees, wind speed 13.3 meters per second, pressure 700 millibars.
- Altitude 3,156.7 meters [10,357 feet], the temperature was -5.5 degrees C [about 22 degrees F], dew point -16.5 degrees C [about 3 degrees F], wind direction 300 degrees, wind speed 14.2 meters per second, pressure 687 millibars.

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The NTSB Meteorological Factual Report revealed that at 0515, about 5 minutes before SM8315 was lost on radar, the radiative temperature in an area centered at Clarksville (4 kilometer resolution data), in degrees Kelvin (K), showed that the mean radiative temperature was 266.9 degrees K, or -6.26 degrees C (21F). The minimum radiative temperature was 266.5 degrees K, or -6.66 degrees C (19F). The maximum radiative temperature was 267.1 degrees K, or -6.06 degrees C (21F). [Note: 273.16 degrees Kelvin (K) = 0 degrees C. To convert degrees K to degrees C, the following formula was used; C = (K - 273.16)]

According to the NTSB Meteorological Factual Report, addendum, the weather data taken from an Archive Level II Doppler weather radar tape from Nashville, Tennessee, revealed that the Plan Position Indicator (PPI) image for a beginning sweep time of 0508:10, showed that SM8315 had tracked into a weather echo from 0510:34, to 0516:28. The NTSB Radar Data Study had shown that the speed of the airplane began to decrease at 0512, and the last radar readout was at 0519:40.

The maximum weather radar reflectivity along SM8315's track was 10.0 dBZ (Note: dBZ is a measure of the weather radar echo intensity. dBZ = 10 LOG Z ... where Z = the concentration of uniformly distributed small water particles that would return the amount of power received. Z is in millimeters to the sixth power divided by meters cubed. Given dBZ = -1.0 results in Z = 0.1. Given dBZ = 60 results in Z = 1,000,000. A dBZ value of -1 to 2 is a weak weather echo. A dBZ value of 60 is an extreme weather echo. A value seen in thunderstorms).

The Table below relates dBZ to weather echo intensity.

Table A

dBZ Intensity

 30 to 39 40 to 44 Strong 50 to 54

Intense

55 or greater Extreme

Cross-sections of weather radar reflectivity (dBZ) were prepared for the airplane's track data for several points along the flight path. The cross-section at 0505:18 showed no weather echoes above 7,000 feet. The cross-section at 0514:00, showed weather echo tops about 9,000 feet, from 0513:28 to 0514:28, and a weather echo top about 7,700 feet at 0515:28. The maximum weather echo intensity at 9,000 feet was about -1.0 to 2.0 dBZ. The cross-section for 0519:50, showed no weather echoes above 7,000 feet.

The Doppler Weather Radar data, revealed that SM8315, had entered a weak weather echo about the same time that the speed of the airplane started to decrease, and the airplane was in the weak weather echo for a few minutes. Based on the weather data, it was determined that in-flight airplane icing conditions were encountered by SM8315. The NTSB Meteorological Factual Report and attachments are attached to this report.

MEDICAL AND PATHOLOGICAL INFORMATION

An autopsy was performed on the pilot, on March 6, 1998, at the Medical Examiner's Office, Nashville, Tennessee, by Dr. Charles H. Harlan.

Toxicological tests were conducted at the Federal Aviation Administration, Research Laboratory, Oklahoma City, Oklahoma, and revealed, "No ethanol detected in Blood." Drugs, "...0.007 (ug/ml, ug/g) Tetrahydrocannabinol Carboxylic Acid (Marihuana) Detected in Kidney Fluid...0.01 (ug/ml, ug/g) Tetrahydrocannabinol Carboxylic Acid (Marihuana) Detected in Blood."

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The toxicology report was reviewed by the NTSB Medical Officer, Washington, D.C. According to the Medical Officer, the drugs found indicates only that the pilot used marijuana in the "previous days or weeks." The remote marijuana use indicated by the toxicology findings almost certainly had "no direct" effect on the ability of the pilot to "operate the aircraft."

COMMUNICATIONS

According to the Air Traffic Control (ATC) transcripts of communications, SM8315 was issued an IFR clearance to Bowling Green, by Memphis ATC Clearance Delivery, at 0350, and was cleared for takeoff from runway 18L, at 0413. Communications between SM8315 and ATC were routine. The pilot of SM8315 reported on frequency at an altitude of 9,000 feet. He then requested and received a direct routing to Bowling Green. At 0447:05, the pilot of SM8315 was instructed by the Memphis ARTCC (Air Route Traffic Control Center), to "contact Memphis Center 125.85," and the pilot acknowledged the transmission.

At 0447:15, the pilot of SM8315, contacted the Memphis ARTCC Bowling Green Low Altitude Radar Control Position (R41) and said, "...Show Me 8315 level niner thousand."

There were no further transmissions until 0521:16, when the ARTCC controller called SM8315, and said, "...Show Me 8315 I've lost your transponder sir."

The ARTCC controller tried to call SM8315 again and did not get a response. The controller then contacted Show Me 8314 (SM8314), and at 0522:02 said, "...Show Me 8314...can you do me a favor and make a radio check to 8315, I've lost his transponder about ten miles in front of [you], I have no radar target any longer I'd like to see if you can get him on your frequency." SM8314, acknowledged, and attempted to call SM8315 on the company frequency, as well as the ATC frequency, without any success.

At 0522:31, the R41 controller called Nashville ATC and asked if they had a radar target on SM8315, and they responded, "...naw I lost the target on him...[I have a] point out for [you] about ten [miles] in trail and five in trail [from where SM8315 was lost on radar], ah 8314 and 8316 [SM8314 and SM8316] at seven [7,000 feet] and five [5,000 feet] respectively."

At 0523:53, the R41 controller asked the pilot of SM8314, "...what are your flight conditions." SM8314 said, "...three fourteen is IMC, temperature minus one, and that's about it." The R41 controller said, "negative icing," and the pilot of SM8314 answered, "negative icing."

At 0524:13, the R41 controller said, "eighty three fourteen would you be willing...to descend down to four thousand and see if you can break out to get ground contact."

The pilot of SM8314 agreed to help, and at 0524.23, the R41 controller said, "...descend and maintain 4,000, let me know if you break out and if you do, his position from your position should be about 3 to 4 miles in front of you from the last time I lost radar on him." The pilot of SM8314 said, "...roger...leaving 7,000 for 4,000."

The R41 controller then asked the pilot of SM8314 if he could, "...continue your descent to 3,000 if you don't break out at four." The pilot of SM8314 said he would continue to 3,000 feet.

At 0527:11, the R41 controller said to the pilot of SM8314, "...I think...you're passed the spot I lost radar on that guy [SM8315], so you can just press on, and maintain 4,000, your company [SM8316] is about ten in trail, I'm gonna descend him down and see if he can't break out...."

At 0528:20, the pilot of SM8316 called the R41 controller and said, "...we was just kind of curious what's the lowest that you can take us down to in this area." The controller said 3,000

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was the lowest, and that Fort Campbell had told SM8314 that 3,000 feet was still IMC.

At 0528:40, the pilot of SM8316 said, "...I just talked to them and they were reporting a two thousand overcast."

Show Me 8314 reported to ATC at 0529:04, "...we've come back into another layer at four thousand so we're solid IMC again."

Both Show Me 8314 and 8316, were informed by ATC at 0529, that ATC was going to call Fort Campbell and have someone make a ground search for SM8315.

At 0538:54, the pilot of SM8314 said, "...at two thousand seven hundred [feet] we got ground contact [at Bowling Green]."

The approach controller at Nashville reported at 0543:50, that someone "just called me, [and] that they said that they did find the airplane...on the ground."

At 0552:29, the R41 controller said to the pilot of SM8316, "...for your information ah Emergency Services Tennessee, at Nashville, Tennessee, I believe it ah Emergency Services has reported an aircraft on the ground in the vicinity where 8315 was last in radar contact...."

WRECKAGE INFORMATION

The airplane impacted on a downward slope of a small ridge that formed the northern side of a valley that ran east-west. The elevation at the crash was determined by the use of a topographical chart, and was estimated to be 470 feet. The slope of the ridge was about 20-25 degrees. The nose of the airplane, impact scars, and an impact crater about 15 feet south of the wreckage were oriented on a heading of 190 degrees. It was determined that the airplane impacted at a high angle, based on the angle of the crater, the absence of damage to the vegetation upslope of the crash site, and impact marks from both wings. The impact crater was elliptical in its shape. The crater measured about 10 feet wide, 15 feet long and 3 feet deep, at its deepest point. The airplane came to rest about 15 feet south of the crater, and about 20 feet from the bottom of the ridgeline, about 30 feet north of McAdoo Creek Road, an east-west hard surface road. The surface of the road had a strong smell of spilled turbine fuel.

The cargo pod had sheared off and was found just north of the crater, in about the same area that the main landing gear were found. All major parts of the airplane were found within the impact site. Small pieces of the airplane had hydrauliced forward of the crash site in a southerly direction, about 200 feet from the main wreckage, coming to rest in an open field, just south of the hard surface road.

The wreckage was removed from the crash site and taken to Outlaw Field, Clarksville, Tennessee, for further examination. The examination revealed that the airframe, except aft of the forward part of the empennage, was crushed. There was no evidence of fire damage observed on any of the airplane. The leading edges of both wings had sustained aft crushing damage along most of the surface. The tail section was found collapsed over the main fuselage, and had sustained aft crushing damage on the top of the vertical fin and rudder. All the parts of the airplane were accounted for within the crash site.

Elevator and rudder control cable connections were confirmed on the surface attachments and at the cockpit controls. The right elevator torque tube was found disconnected from the bell crank, left side. The torque tube fasteners were found sheared. The rudder and elevator control stops showed no visible distortion. The control cable connections were in place on the right side aileron/spoiler bell crank. The left side bell crank was not located.

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Measurements of the left elevator tab revealed that its measured extension was 1.45 inches (both rods), or 14 degrees tab down deflection (nose up). Measurements of the right elevator tab revealed that its measured extension was 1.40 inches (both rods), or 16 degrees tab down deflection (nose up). The aileron tab revealed 2.4 inches extension (full travel), or 15+ degrees full tab up deflection. The wing flaps revealed 6.4 inches extension (full travel), or 0 degrees flap setting.

The engine was found under the nose of the airplane buried into the ground. The engine was removed from the crash site and examined at Outlaw Field. Examination revealed that the engine had sustained impact damage including complete structural separation of the reduction and accessory gearboxes, and rupture of the gas generator case.

The compressor blades, compressor turbine blades, and the turbine power blades were circumferentially fractured. All three displayed circumferential rubbing and scoring to their adjacent shrouds, due to radial contact under impact loads and external case distortion. Circumferential scoring was displayed by the compressor turbine and interstage baffle, the interstage baffle and power turbine, the reduction gearbox first stage carrier and second stage carrier, due to axial contact under impact loads and external case distortion. Examination of the engine did not reveal any discrepancies other than impact-related damage.

TEST AND RESEARCH

The engine Power Analyzer and Recorder (PAR) was removed from the airplane and taken to Avionics Specialties Inc., facilities Charlottesville, Virginia, to retrieve the stored information. The PAR was disassembled on March 16, 1998, under the supervision of the NTSB investigator-in-charge (IIC).

The purpose of tearing down the PAR was to recover the record from the EEPROM (Electrically Erasable Programmable Read-Only Memory) chip and the memory contents of the RAM (Random Access Memory) chip at the time of power being removed by the crash. The two chips were contained within the case on the J4 connector end of the box and this end had sustained impact damage and buckling.

The PAR had sustained impact damage to the internal parts and its contents. The mounting base plate had been torn off the case and a section of the airplane's seat track was imbedded in the front side passing through to the back side of the case.

The PAR RAM was found still connected to its clock chip and a voltage measurement was made that showed the RAM was receiving 2.9 VDC [volts direct current], which indicated that the chip should have contained readable information. The leads of the clock chip had been damaged. The leads were soldered into another socket so that data could be extracted.

The PAR computer samples the input parameters about 30 times a second, and only stores a log record on the conclusion of an event, such as a start. The unit records non exceedences events of starts, shutdowns, trend records, and power failures.

The information retrieved from the PAR in real time when the power was removed from the PAR was: Ng [speed of gas generator]= 79.29 percent; NP [power]= 1917 RPM; Torque = 680 FLB; Inlet Turbine Temperature = 530 degrees C; Fuel flow = 285 PPH; Horse Power = 248; Pressure Altitude = 308 feet; Indicated airspeed = 139 KTS (160 mph); Outside air temperature = -2 degrees C.

It was concluded that no exceedences were in progress at the time power was removed from the PAR. It was determined that no caution timing events were in progress. The PAR computer appeared to be operating correctly until power was removed at impact. (See Avionics Specialties' reported attached to this report.)

The annunciator panel was shipped to the NTSB Materials Laboratory in Washington, D.C. The

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NTSB Materials Laboratory Factual Report revealed that the filaments of a total of 44 bulbs were examined. The filaments in both bulbs of seven indicators, "...VOLTAGE LOW, ENGINE FIRE, OIL PRESSURE LOW, GENERATOR OFF, LEFT FUEL LOW, RIGHT FUEL LOW, and STANDBY ELECTRICAL POWER ON were severely or non-uniformly stretched, consistent of illumination during impact." The bulbs for DE-ICE PRESSURE, WINDSHIELD ANTI-ICE, revealed that both the left and right bulbs were "...Not stretched, Not broken." (See the NTSB Materials Laboratory Factual Report attached to this report.)

The NTSB IIC made an inquiry to Cessna, asking how the above lights could be illuminated at impact, since the facts of the investigation proved otherwise. Cessna replied in a letter dated January 26, 1999, and wrote; "...Pages 69 and 70 of Transport Canada Report TP 6254E...indicated that illumination times of the type bulbs used for this application can be on the order of 48-50 milliseconds. All annunciator lights can be illuminated by the 'press-to-test switch.' Considering the speed of the aircraft when electrical power was lost, the duration of the structural deformation stage, and the fact that the aircraft had a secondary impact (bounce), there is a possibility that this press-to-test switch was engaged by the forward motion of the pilot's body, or by deformation of the switches, or by shorting of an electrical wire. As indicated in report TP 6254E, false positives due to these various conditions can lead to misleading results...Based on the above and the other facts we determined in this investigation, I have concluded that the annunciator light bulb analysis is not relevant." (Cessna's letter to the IIC, and Transport Canada's report TP 6254E are attached to this report.)

The Allied Signal, Bendix/King KFC 250 Autopilot was removed from the wreckage and taken to Allied Signal's facility in Olathe, Kansas, on June 5-6, 1998, for further examination. The examination was done under the supervision of the NTSB IIC.

The examination of the autopilot revealed that the flight computer had sustained impact damage. Electrical testing was not possible due to impact damage.

The pitch trim servo displayed impact damage, and could not be electrically tested. The engage solenoid was found in the partially engaged position, and the solenoid plunger was jammed. A similar solenoid was used to determine the full travel in the engaged and disengaged position. Full travel was measured at .240 inches. The accident airplane's servo was measured and found to be .080 inches from full engagement.

The pitch servo displayed slight impact damage, and the unit was electrically tested. The engage solenoid was found in the disengaged position. The solenoid functioned, both mechanically and electrically. The servo motor was electrically powered, and found to be fully functional in both directions of rotation.

The yaw servo displayed impact damage. The solenoid was found in the disengaged position. The solenoid and servo motor tested without discrepancies when powered electrically.

The roll servo displayed impact damage and could not be electrically tested. The engage solenoid was found in the disengaged position.

The mode controller was found destroyed. The AP engage switch appeared to be in the off position, but due to impact damage the position of the AP switch was not conclusive. The pitch modifier switch was found centered.

The yaw controller was destroyed. No testing was possible, and no information was obtained from the unit.

The directional gyro was destroyed. No electrical testing was possible. The gyroscope was disassembled. Rotational scoring was found on the rotor and inside the rotor housing.

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The vertical gyro was found destroyed. No electrical testing was possible. The gyroscope was disassembled. Rotational scoring was found on the gyro rotor and the inside surface of the rotor housing.

Examination of the flight command indicator revealed that it was destroyed, and could not be electrically tested. The indicated attitude was found about 70 degrees nose down and about 30 degrees right bank.

The HSI [heading select indicator] displayed impact damage and could not be tested electrically. The indicated magnetic heading was about 185 degrees. No other information was obtained from the HSI.

The air data computer was found destroyed. No information was obtained from the unit.

Except for impact damage no discrepancies were found in the autopilot. Because of the damage sustained by the autopilot, a determination of whether the autopilot was engaged or disengaged at the time of impact was inconclusive. (See Allied Signal's report attached to this report.)

ADDITIONAL INFORMATION

Cessna Aircraft Company Airworthiness Directive (AD) 96-09-15; Amendment 39-9591; Docket No. 96-CE-05-AD, applicable to this airplane and complied with by Baron Aviation, on December 12, 1996, stated as follows:

"...to minimize the potential hazards associated with operating the airplane in severe icing conditions by providing more clearly defined procedures and limitations associated with such conditions, accomplish the following: (a) Within 30 days after the effective date of this AD, accomplish the requirements of paragraphs (a) (1) and (a) (2) of this AD. Note 2: Operators must initiate action to notify and ensure that flight crewmembers are apprised of this change."

Paragraph No. 1: "...Revise the FAA-approved Airplane Flight Manual (AFM) by incorporating the following into the Limitation Section of the AFM. This may be accomplished by inserting a copy of this AD in the AFM...WARNING...Severe icing may result from environmental conditions outside of those for which the airplane is certificated. Flight in freezing rain, freezing drizzle, or mixed icing conditions (supercooled liquid water and ice crystals) may result in icing build-up on protected surfaces exceeding the capability of the ice protection system, or may result in ice forming aft of the protected surfaces. This ice may not be shed using ice protection systems, and may seriously degrade the performance and controllability of the airplane...during flight, severe icing conditions that exceed those for which the airplane is certificated shall be determined by the following visual cues. If one or more of these visual cues exists, immediately request priority handling from Air Traffic Control to facilitate a route or an altitude change to exit the icing conditions...unusually extensive ice accreted on the surface of the airframe in areas not normally observed to collect ice...accumulation of ice on the lower surface of the wing aft of the protected area [this AD does not address areas of the airframe not visible from the cockpit i.e. the tail or cargo pod]...since the autopilot may mask tactile cues that indicate adverse changes in handling characteristics, use of the autopilot is prohibited when any of the visual cues specified above exists, or when unusual lateral trim requirements or autopilot trim warnings are encountered while the airplane is in icing conditions [Note: The pilot of SM8315 was using an earmuff type head set during the flight. Unless he had any visual cues of a trim change, he could not hear the trim motor noise]...all icing detection lights must be operative prior to flight into icing conditions at night."

Paragraph No.2: "...Revise the FAA-approved Airplane Flight Manual (AFM) by incorporating the following into the Limitation Section of the AFM. This may be accomplished by inserting a copy

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of this AD in the AFM...THE FOLLOWING WEATHER CONDITIONS MAY BE CONDUCIVE TO SEVERE IN-FLIGHT ICING...visible rain at temperatures below 0 degrees Celsius [C] ambient air temperature...droplets that splash or splatter on impact at temperatures below 0 degrees Celsius ambient air temperature...PROCEDURES FOR EXITING THE SEVERE ICING ENVIRONMENT...these procedures are applicable to all flight phases from takeoff to landing. Monitor the ambient air temperature. While severe icing may form at temperatures as cold as -18 degrees [C], increased vigilance is warranted at temperatures around freezing with visible moisture present [SM8315 was at 9,000 feet in clouds, reported temperature -4 degrees C]. If the visual cues specified in the Limitations Section of the AFM for identifying severe icing conditions are observed, accomplish the following...Immediately request priority handling Air Traffic Control to facilitate a route or an altitude change to exit the severe icing conditions in order to avoid extended exposure to flight conditions more severe then those for which the airplane has been certificated [the pilot of SM8315 did not make such a request]...avoid abrupt and excessive maneuvering that may exacerbate control difficulties [Radar showed SM8315 had a gradual decrease in ground speed. Heading, and altitude remained the same]...do not engage the autopilot [autopilot was destroyed, whether it was engaged or not engaged could not be determined, autopilot on/off switched was found broken]...if autopilot is engaged, hold the control wheel firmly and disengage the autopilot...if an unusual roll response or uncommanded roll movement is observed, reduce the angle-of-attack...." (See AD 96-09-15 attached to this report.)

Baron Aviation's General Operations Manual addresses winter flight operating procedures for the Cessna 208 and includes the requirements addressed in Cessna AD 96-09-15. (See excerpts from Baron's General Operations Manual attached to this report.)

The NTSB Hazardous Materials Group Factual Report revealed that the cargo aboard SM8315 consisted of documents, packages, and the following hazardous materials:

Product	UN Number	Hazard Cla	Packing ass Gro	Quantity
1,1,1 Trichloroethane	2831	6.1	III	1package
wet 2800 non-spillable	8			
Ink 1210	3			
Adhesive	1133	3		

••••• over 1 liter

Hazardous materials shipping documentation for SM8315 included a "Notification of Dangerous Goods (Part A)" and three separate "Notification of loading of Dangerous Goods (Part Bs)." The Part A for the flight indicated three classes of hazardous materials were on board; flammable liquid (class 3); corrosive material (class 8); and toxic (class 6.1).

The third Part B, which listed the printing ink, xylenes, adhesives, and resin solution, contained incorrect quantities and listed products which were not on board the aircraft at the time of the accident. In addition, the seven packages of adhesives which were identified as Packing Group III were not on the flight, and only one of the eleven packages of the adhesives identified as Packing Group II was on board. The printing ink was the only entry on the third Part B which accurately reflected both the product and quantity which was on the airplane.

NTSB ID: MIA98FA091

Occurrence Date: 03/05/1998

Occurrence Type: Accident

Narrative (Continued)

FedEx explained the discrepancy between the hazardous materials which were on board SM8315, and the hazardous materials shipping papers which accompanied the load by saying the printing ink, xylenes, adhesives and resin solution, listed on the third Part B originated in Japan. All of these products were delivered to Bowling Green, without clearing American Customs. Upon realizing the discrepancy, FedEX in Bowling Green prepared a Part B on February 27, 1998, and shipped all of the products back to Memphis for clearance. The xylenes, resin solutions, and some of the adhesive cleared customs and were shipped back to Bowling Green by highway. The printing ink and one package of adhesive were shipped to Bowling Green on Flight 8315. The Part B which was prepared on February 27, was utilized for this shipment although the load had been split and a portion sent by ground (see NTSB Hazardous Materials Group Factual Report attached).

The airplane was released to Mr. C.E. Schmidt, Jr., President, Baron Aviation, on March 6, 1998. The Power Analyzer Recorder was released to Mr. Michael Wales, Federal Express Corporation, on March 16, 1998. The autopilot was released to Mr. Michael Wales, Federal Express Corporation, on June 16, 1998.

NTSB ID: MIA98FA091

Occurrence Date: 03/05/1998

Aircraft Information Aircraft Manufacturer Cessna Mode/Series 208B	AVIATION			Occurrence Type: Accident										
Airport Name Airport ID: Airport Elevation Ft. MSL Runway Surface Type: Runway Surface Condition: VFR Approach*Landing: None Aircraft Information Aircraft Manufacturer Cessina Aircraft Manufacturer Engine Manufacturer: Aircraft Manufacturer Engine Manufacturer: Paw Aircraft Manufacturer Aircraft Manufacturer Engine Manufacturer: Paw Aircraft Manufacturer Aircraft Ma	Landing Facility/Approach In	formation												
Runway Surface Type: Runway Surface Condition:				Airpor	rt ID:	Airport Eleva	tion	Run	way Used	Runwa	unway Length		Runw	vay Width
Runway Surface Condition:						Ft	. MSL	. 0						
Runway Surface Condition:	Runway Surface Type:									1				
Type Instrument Approach: NONE VFR Approach: Landing: None Aircraft Information Aircraft Manufacturer Cessina Aircraft Manufacturer Cessina Airworthiness Certificate(s): Normal Landing Gear Type: Tricycle Homebuilit Aircraft? No Number of Seats: 2 Certified Max Gross Wt. 8750 LBS Number of Engines: 1 Engine Type: Engine Manufacturer: Model/Series: Model/Series: Model/Series: Model/Series: PT6A-114 Engine Type: Engine Manufacturer: Model/Series: PT6A-114 Engine Type: No Normal Type of Last Inspection Information Type of Last Inspection Information ELT installed? Yes ELT Operator? No ELT Address P.O.BOX 518 City MEMPHIS Street Address P.O.BOX 518 City MEMPHIS Aircraft Code: DeMA Operator Does Business As: FEDERAL EXPRESS Operator Operating Certificate(s) On-demand Air Taxi Operating Certificate: Operating Certificate(s) On-demand Air Taxi Operating Certificate: Operator Certificate: Regulation Flight Conducted Under: Part 135: Air Taxi & Commuter Type of Flight Operation Conducted: Unknown														
Aircraft Information Aircraft Manufacturer	,													
Aircraft Information	Type Instrument Approach: NONE													
Aircraft Manufacturer Cessna Airworthiness Certificate(s): Normal Landing Gear Type: Tricycle Homebuilt Aircraft? No Number of Seats: 2 Certified Max Gross Wt. 8750 LBS Number of Engines: 1 Engine Manufacturer: P8W P76A-114 Feighe Manufacturer: P76A-114 P8W P76A-114 P8W P76A-114 Rated Power: 600 HP Aircraft Inspection Information Type of Last Inspection Information Type of Last Inspection Information BLT operated? No ELT Aided in Locating Accident Site? Owner/Operator Information Registered Aircraft Owner FEDERAL EXPRESS CORP. Street Address P.O.BOX 518 City MEMPHIS Street Address P.O.BOX 518 City VICHY State State Zip Code 71N 237132 State Zip Code 65580 Operator Does Business As: FEDERAL EXPRESS Operator Does Business As: FEDERAL EXPRESS Operator Oberator Susiness As: FEDERAL EXPRESS Operator Operator Code: DEMA Type of U.S. Certificate(s): On-demand Air Taxi Operating Certificate: Operator Certificate: Operator Conducted Under: Part 135: Air Taxi & Commuter Type of Flight Operation Conducted: Unknown	VFR Approach/Landing: None													
Cessna 208B C208B-0142 Airworthiness Certificate(s): Normal Landing Gear Type: Tricycle Homebuilt Aircraft? No Number of Seats: 2 Certified Max Gross Wt. 8750 LBS Number of Engines: 1 Engine Type: Tricycle	Aircraft Information													
Airworthiness Certificate(s): Normal Landing Gear Type: Tricycle Homebulit Aircraft? NO Number of Seats: 2 Certified Max Gross Wt. 8750 LBS Number of Engines: 1 Engine Type: Engine Manufacturer: PRW PT6A-114 FO60 HP - Aircraft Inspection Information Type of Last Inspection Information AAIP - Aircraft Inspection Information - Et Installed? Yes ELT Operated? No ELT Aided in Locating Accident Site? Owner/Operator Information - Et Gity Engine Manufacturer: PRW PT6A-114 FO60 HP - Aircraft Inspection Information - Et Gity Engine Manufacturer: Proceedings of the Community of	Aircraft Manufacturer					Series								
Landing Gear Type: Tricycle Homebulit Aircraft? No Number of Seats: 2 Certified Max Gross Wt. 8750 LBS Number of Engines: 1					208B						C208	3B-014		
Homebuilt Aircraft? No	Airworthiness Certificate(s): Norm	al												
Engine Type: Turbo Prop P&W PT6A-114 Rated Power: P&W PT6A-114 Rodel/Series: PT6A-114 Rodel/Series PT6A-114 Rodel/Seri	Landing Gear Type: Tricycle													
Turbo Prop P&W PT6A-114 600 HP - Aircraft Inspection Information Type of Last Inspection AAIP Date of Last Inspection 01/15/1998 88 Hours AIP O1/15/1998 88 Hours AIR HOURS - Emergency Locator Transmitter (ELT) Information ELT Installed? Yes ELT Operated? No ELT Aided in Locating Accident Site? Owner/Operator Information Registered Aircraft Owner FEDERAL EXPRESS CORP. City MEMPHIS Operator of Aircraft BARON AVIATION SERVICES INC. Operator Does Business As: FEDERAL EXPRESS - Type of U.S. Certificate(s) Held: Air Carrier Operating Certificate(s): On-demand Air Taxi Operator Signed Certificate: Operator Of Fight Conducted Under: Part 135: Air Taxi & Commuter Type of Flight Operation Conducted: Unknown		Number of Seats: 2	2	C	L					8750 LBS Numbe			gines	: 1
Date of Last Inspection AAIP Date of Last Inspection O1/15/1998 Date of Last Inspection O1/15/1998 Time Since Last Inspection A8 Hours Airframe Total Time 4079 Hours A 179 Hours - Emergency Locator Transmitter (ELT) Information ELT Installed? Yes ELT Operated? No ELT Aided in Locating Accident Site? Owner/Operator Information Registered Aircraft Owner FEDERAL EXPRESS CORP. City MEMPHIS Street Address 2005 CORPORATE AVE City MEMPHIS City State TN 37132 Street Address P.O.BOX 518 City Operator Does Business As: FEDERAL EXPRESS Operator Does Business As: FEDERAL EXPRESS - Type of U.S. Certificate(s) Held: Air Carrier Operating Certificate Regulation Flight Conducted Under: Part 135: Air Taxi & Commuter Type of Flight Operation Conducted: Unknown														
AAIP - Emergency Locator Transmitter (ELT) Information ELT Installed? Yes ELT Operated? No ELT Address	- Aircraft Inspection Information													
- Emergency Locator Transmitter (ELT) Information ELT Installed? Yes	Type of Last Inspection			Date	of Last	Inspection	nce Last Insp	Airfran	ne To	tal Time				
ELT Installed? Yes Owner/Operator Information Registered Aircraft Owner FEDERAL EXPRESS CORP. Street Address 2005 CORPORATE AVE City MEMPHIS State Zip Code TN 37132 Street Address P.O.BOX 518 City VICHY State Zip Code MO 65580 Operator Does Business As: FEDERAL EXPRESS - Type of U.S. Certificate(s) Held: Air Carrier Operating Certificate: Operator Screet Address P.O.BOX 518 City VICHY State Zip Code MO 65580 Operator Designator Code: DEMA - Type of Flight Operation Conducted: Unknown	AAIP			01/1	01/15/1998					88 Ho	88 Hours 4079			079 Hours
Owner/Operator Information Registered Aircraft Owner FEDERAL EXPRESS CORP. City MEMPHIS State TN 37132 Street Address P.O.BOX 518 City VICHY Operator Designator Code: DEMA Type of U.S. Certificate(s): On-demand Air Taxi Operating Certificate: Regulation Flight Conducted Under: Part 135: Air Taxi & Commuter Type of Flight Operation Conducted: Unknown	- Emergency Locator Transmitter (ELT) Information												
Registered Aircraft Owner FEDERAL EXPRESS CORP. City MEMPHIS State TN 37132 Street Address P.O.BOX 518 City Operator Does Business As: FEDERAL EXPRESS Operator Operating Certificate(s): On-demand Air Taxi Operating Certificate: Regulation Flight Conducted Under: Part 135: Air Taxi & Commuter Type of Flight Operation Conducted: Unknown	ELT Installed? Yes	ELT Operate	ed? No)	ELT Aided in Locating Accident Site?									
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City MEMPHIS State Zip Code 37132 Operator of Aircraft P.O.BOX 518 BARON AVIATION SERVICES INC. City VICHY Operator Does Business As: FEDERAL EXPRESS - Type of U.S. Certificate(s) Held: Air Carrier Operating Certificate: Operator Services Operator Conducted: Unknown Operator Does Business As: FEDERAL EXPRESS Operator Designator Code: DEMA Operator Designator Code: DEMA - Type of U.S. Certificate(s): On-demand Air Taxi Operator Services Operating Certificate: Operator Designator Code: DEMA - Type of Flight Operation Conducted: Unknown	Registered Aircraft Owner			s										
Operator of Aircraft BARON AVIATION SERVICES INC. City VICHY Operator Does Business As: FEDERAL EXPRESS Operator Opera	FEDERAL EXPRESS CORP.			C	1								е	Zip Code
Operator of Aircraft BARON AVIATION SERVICES INC. City VICHY Operator Does Business As: FEDERAL EXPRESS Operator Operator Operator (s): Held: Air Carrier Operating Certificate(s): On-demand Air Taxi Operator Servificate: Regulation Flight Conducted Under: Part 135: Air Taxi & Commuter Type of Flight Operation Conducted: Unknown							IS					TN		37132
BARON AVIATION SERVICES INC. City VICHY Operator Does Business As: FEDERAL EXPRESS Operator Designator Code: DEMA - Type of U.S. Certificate(s) Held: Air Carrier Operating Certificate(s): On-demand Air Taxi Operator Certificate: Regulation Flight Conducted Under: Part 135: Air Taxi & Commuter Type of Flight Operation Conducted: Unknown	Operator of Aircraft			Si	treet Ac		(518							
Operator Does Business As: FEDERAL EXPRESS Operator Designator Code: DEMA - Type of U.S. Certificate(s) Held: Air Carrier Operating Certificate(s): On-demand Air Taxi Operator Certificate: Regulation Flight Conducted Under: Part 135: Air Taxi & Commuter Type of Flight Operation Conducted: Unknown		S INC.		Ci								State	е	Zip Code
- Type of U.S. Certificate(s) Held: Air Carrier Operating Certificate(s): On-demand Air Taxi Operating Certificate: Operator Certificate: Regulation Flight Conducted Under: Part 135: Air Taxi & Commuter Type of Flight Operation Conducted: Unknown	BAILON AVIATION SERVICES INC.					VICHY								65580
Air Carrier Operating Certificate(s): On-demand Air Taxi Operating Certificate: Regulation Flight Conducted Under: Part 135: Air Taxi & Commuter Type of Flight Operation Conducted: Unknown	· ·	RAL EXPRESS						O	perator Desig	nator Co	ode: DE	MA		
Operating Certificate: Regulation Flight Conducted Under: Part 135: Air Taxi & Commuter Type of Flight Operation Conducted: Unknown		On domest Air 7	i											
Regulation Flight Conducted Under: Part 135: Air Taxi & Commuter Type of Flight Operation Conducted: Unknown	Air Carrier Operating Certificate(s):	On-demand Air i	ахі											
Type of Flight Operation Conducted: Unknown	Operating Certificate:					Operator (Certifi	cate:						
	Regulation Flight Conducted Under	r: Part 135: Air Ta	xi & Co	ommu	uter									
FACTIIAI REPORT - AVIATION Page 2	Type of Flight Operation Conducted	d: Unknown												
		1	FACTI	UAL I	REPOF	RT - AVIAT	ION							Page 2

NTSB ID: MIA98FA091

Occurrence Date: 03/05/1998

A	Occurrence Type: Accident													
First Pilot Inform	ation													
Name						City				State	Da	ate of Birth	Age	
On File						On File	e On F					n File	45	
Sex: M Seat O	ccupied:	Left	Prir	ncipal Profes	sion: Civilia	ın Pilot	t Certificate Number: On File							
Certificate(s): Commercial														
Airplane Rating(s):	Airplane Rating(s): Multi-engine Land; Single-engine Land													
Rotorcraft/Glider/LT/	A: None)												
Instrument Rating(s)	: Airpla	ane												
Instructor Rating(s): None														
Type Rating/Endorsement for Accident/Incident Aircraft? No Current Biennial Flight Review?														
Medical Cert.: Class	s 2	Medica	al Cert. Status	S: Valid Med	dicalno w	aivers/lim.			Date of La	st Medic	al Exa	m: 11/04/19	97	
						_								
- Flight Time Matrix	Flight Time Matrix All A/C This Make and Model				Airplane Mult-Engine	Night	ight Actual		Instrument al Simulated		rcraft	Glider	Lighter Than Air	
Total Time		8398	5198	6900	1397	540	00	692	10	8				
Pilot In Command(PIC	:)	7000	5198	6850	1350	540	00							
Instructor							_							
Last 90 Days		160					_			_				
Last 30 Days Last 24 Hours		50 3					-			_				
Seatbelt Used? Yes	1 S		lder Harness	Used?		Tox	kicolog	gy Perform	l ned? Yes		Seco	nd Pilot? No)	
Flight Plan/Itinera	ary													
Type of Flight Plan F	Filed: IFF	₹												
Departure Point						St	ate	Airpo	Airport Identifier D			re Time	Time Zone	
MEMPHIS						ТМ	1	MEN	MEM		0410		CST	
Destination						St	ate	Airpo	Airport Identifier					
BOWLING GREE	.N					KY	′	BW	BWG					
Type of Clearance:	IFR					•		•		•				
Type of Airspace:	Class C	2												
Weather Informa	ition													
Source of Briefing:	Compa	iny												
Method of Briefing:														
				FACTUAL	REPORT	- AVIATI	ON						Page 3	

NTSB ID: MIA98FA091

Occurrence Date: 03/05/1998

	ETYBOR		Occ	currence	Type:	Accider	nt						
Weather	Information												
WOF ID	Observation Time	Time Zone	WOF	Elevatio	n	WOF D	istance Fron	n Accid	Accident Site Direction From Accident S				
HOP	0537	CST		573 Ft. I	MSL			5 NM 350 De					g. Mag.
	st Cloud Condition: Scati	<u> </u>				!	1000 Ft. AG	 }L	Condition of	f Light	:: Night/Dark		<u> </u>
•				00 5, 7		1 1/2-11-	22.6		1			00.00	WL 1
Lowest Ce	illing: Overcast		20	00 Ft. <i>F</i>	AGL	Visib	IIIty:	5	SM	Altim	neter:	30.00	"Hg
Temperatu	ure: 43 °C	Dew Point:	3	6 °C	Wind	Direction	180			Den	sity Altitude:		Ft.
Wind Spee	ed: 5	Gusts:			Weath	ner Condt	ions at Accid	dent Si	ite: Instrume	ent Co	onditions		
Visibility (R	RVR): 0 Ft.	Visibility	y (RVV)	0	SM	Intensit	y of Precipita	ation:	Light				
Restriction	s to Visibility: Fog												
Type of Pre	ecipitation: Freezing	j Drizzle											
Accident	Information												
Aircraft Dar	mage:		Airc	Aircraft Fire:					Aircraft Explosion				
Classificati	ion:		•										
- Injury Sui	mmary Matrix	Fatal	Serious	Minor		None	TOTAL						
First Pi	ilot	1					1	1					
Second	d Pilot							1					
Studen	nt Pilot							1					
Flight In	nstructor							1					
Check	Pilot							1					
Flight E	Engineer							1					
Cabin A	Attendants							1					
Other C	Crew							1					
Passen	ngers				\top								
- TOTAL A		1			o		1	1					
Other G	Ground	0	0		0		0	1					
	O TOTAL -	1	0		0		1	1					
					•			•					

National Transportation Safety Board

FACTUAL REPORT AVIATION

NTSB ID: MIA98FA091

Occurrence Date: 03/05/1998

Occurrence Type: Accident

Administrative Information

Investigator-In-Charge (IIC)

ALAN J. YURMAN

Additional Persons Participating in This Accident/Incident Investigation:

GARY SCHULER NASHVILLE FSDO NASHVILLE, TN 37217

JOE HUTTERER CESSNA AIRCRAFT WICHITA, KS 67277

MICHAEL C WALES FEDEX MEMPHIS, TN 38194

THOMAS A BERTHE P&W S. BURLINGTON, VT 05403